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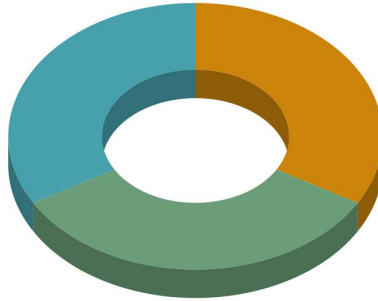# Three Dimensions of Project manager's Role

STRATEGIC

- Defining project vision and success criteria
- Stakeholder alignment and executive communication
- Portfolio prioritization
- Risk mitigation strategy
- Change management planning

PEOPLE MANAGEMENT

- Coaching and mentoring
- Building team morale and motivation
- Conflict resolution between team members
- Navigating organizational politics
- Adapting communication styles for different stakeholders

ADMINISTRATIVE

- Running daily standups and status meetings
- Time tracking, reporting, and documentation
- Resource scheduling
- Budget tracking and compliance

Disrupted or empowered?

The Project Manager's role in the agentic world

Agentic AI Assistant

An astute, agile and **Agentic AI Assistant** for Project managers

to eliminate the mundane tasks and put Project Managers on an adrenaline-fueled path to strategic impact and accelerated delivery.
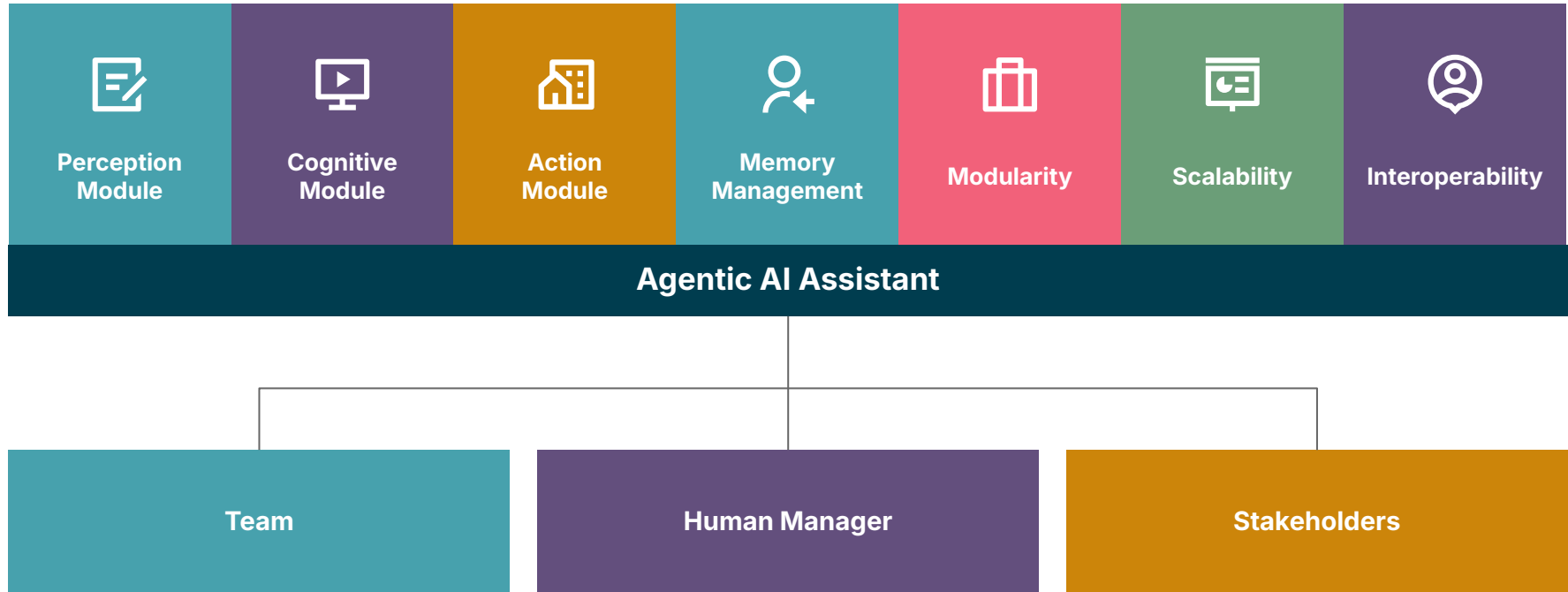
Cyborg!!
Superpowers!!

Agentic AI Assistant is distinguished by its "agentic" nature, which signifies a **high degree of autonomy** and **goal-driven behavior.**

Components of Agentic Cyborg!!

Perception Module	Cognitive Module	Action Module	Memory Management	Modularity	Scalability	Interoperability

Agentic AI Assistant

Team	Human Manager	Stakeholders

When **Not** To Rely On Cyborg

Use case 1 : Client Escalation

🧨 **Imagine This Situation:**

A critical deliverable in a multi-million dollar digital transformation project is delayed.The client escalates the issue to senior leadership, raising concerns about the potential business impact and breach of committed timelines.

What's at stake

🌐	Client's business plans & revenue
🚩	Cost overrun
🌐	Client relationship
🚩	Future business growth

What it takes to resolve

🌐	Human judgment to identify & **prioritize recovery paths**
🚩	Read between the lines, **navigate power structures**, and adjust the message accordingly.
🌐	**Empathy, accountability, and emotional intelligence** to protect
🚩	Demonstrate **empathy and sincerity** to meet revised plans

Use case 2 : Team Disagreements

🧨 **Imagine This Situation:**

Two senior team members – a Tech Lead and a Product Owner are in constant disagreement over sprint priorities and solution approaches.The conflict is escalating, affecting team morale, velocity, and project delivery timelines.

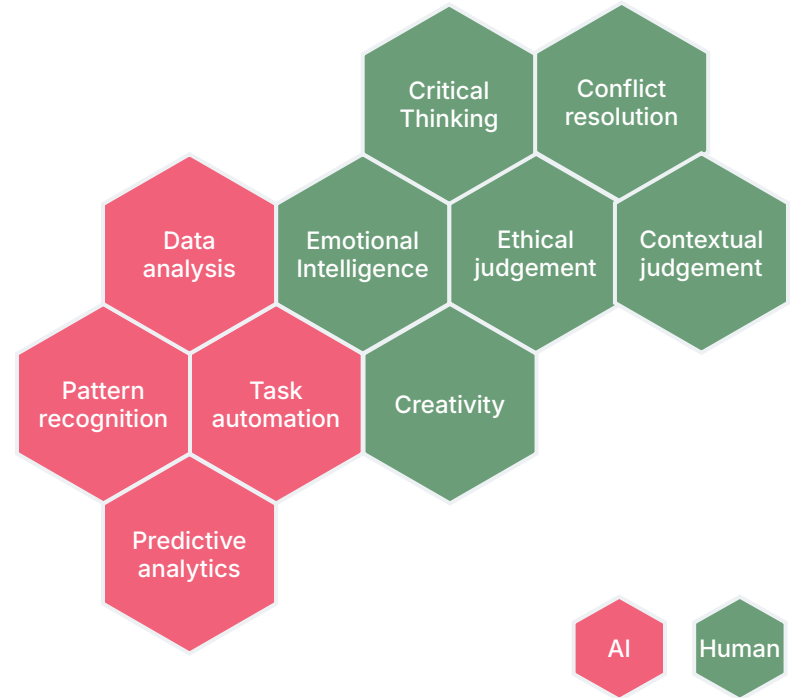| What's at stake		What it takes to resolve	
🌐	Team Collaboration	🌐	**Empathy and intuition** to tailor for different communication styles, values, and egos at play
🚩	Team morale & Productivity	🚩	**Emotional intelligence and motivation techniques** to restore trust.
🌐	Role ambiguity	🌐	**Understand context**, adjust responsibilities, or escalate
🚩	Delivery	🚩	**Human mediation** for shared understanding of priorities and constraints

AI with Human: A Partnership of Strengths

🤝 *AI excels in speed and scale, humans lead with judgment and empathy*

🤝The model is predicated on a sophisticated **human-AI collaboration** framework

🤝 **Trigger events** to keep humans informed

🤝Powerful **hybrid decision-making framework** where AI provides the analytical foundation, and humans contribute the essential contextual, ethical, and strategic oversight.

Critical Thinking

Conflict resolution

Data analysis

Emotional Intelligence

Ethical judgement

Contextual judgement

Pattern recognition

Task automation

Creativity

Predictive analytics

AI

Human

It's started and Evolving...

AI-driven Project Management Platforms
It in Nascent Stage, But it's there!

- Meeting Facilitation & Summarization: Records, transcribes, and summarizes meetings (Daily Standups, Sprint Planning, Retrospectives, Backlog Refinement), identifying key decisions and action items.
- Captures action items and can suggest/create Jira tickets or link to existing ones based on meeting discussions.
- Connects with tools like Jira, Confluence, Slack, Zoom, Google Meet, Microsoft Teams to automate workflows and share information.
- Data Analysis

A sample standup with Spinach AI Scrum Master

BEFORE

DURING

AFTER

Human PM
- Add bot to meeting invite and insure it is integrated with tools like Jira, confluence, slack, github

AI Scrum Master
- Send a recap of last standup with Summary, Action items and blockers

Human PM
- Ensure strategic alignment
- Validate Spinach AI output
- Watch for any interpersonal issues

AI Scrum Master
- Record and transcribe the meeting
- Generates speaker turns
- Identify updates that need new Jira tickets
- Interpret key takeaways, decisions, action items, blockers
- Raise flag for any conflicting updates, idle team members, long pending issues

Human PM
- Review the Spinach AI summary
- Approve action items like Jira ticket creation
- Analyse any trends like low sprint completion ratio

AI Scrum Master
- Generate a summary with action items, blockers and
- Interact with various tools to take action upon approval from Human
- Share insights basis previous data
- Publish report on email/ slack

Sample standup summary

Spinach.io APP 10:15
Standup Summary - Tuesday, May 16th!

Meeting Objectives:

- Collaborate on key areas of progress for the project. Different team members shared their current work, blockers, and received input from others.

Key Decisions:

- Reviewed the progress on the welcome email template and identified the need for hero image content
- Agreed to hold a grooming session once the requirements are clear

Action items:

- **Anna:** Continue working on Google Calendar integration (SP-293)
- **Jackson:** Continue working on the welcome email template and start the onboarding email campaign

Spinach.io 10:30 AM
JIRA Ticket Recommendation

Here is a suggested ticket change based on your standup meeting today. Just hit Create and I'll take care of it in Jira.

Rollback and Swap Action item prompt

Create

Description: Roll back the version of the prompt and swap the action item prompt to independent to improve the OpenAI output quality and consistency.

Assignee: Alina

Reporter: Jackson

Be Watchful for...

Reduced Visibility : Interpreting *"Why"* behind Cyborg Decisions

Disconnect from team at ground level

Over reliance on AI tools, hampering our critical thinking and reasoning ability.

Accountability Dilemma

Bias and **Discrimination**

Need for **New skills**...eg. Prompt engineering, agent coordination etc

And **Many more…**

Hybrid Approach to Project Management

Agentic AI to take over **lower-cognitive** tasks and putting project managers on a **fast track** to make a real strategic impact and making them be more impactful.

Thank You!!

Prachi and Neeru